



RESIGHINI RANCHERIA

P.O. Box 529 ▪ Klamath, CA 95548
Tel (707) 482-2431 ▪ Fax (707) 482-3425

DIRECT SERVICES SUPPORT AVAILABLE FOR TRIBAL CITIZEN HOUSEHOLDS TO ADDRESS NEEDS RELATED TO RESPONDING AND RECOVERING FROM THE COVID-19 PANDEMIC

The Tribe has been able to secure outside funding to provide some direct services to tribal citizens to respond and recovery from the COVID-19 pandemic. Tribal Council and staff are working diligently to try to provide additional resources to help support you during these unprecedented times. At this time, with outside funding secured, the Tribe is pleased to announce that we can help provide support in the following ways:

- Food and Basic Supplies: weekly disbursements valued at ~\$50 for each Tribal Citizen adult through May
- Wood: 1 load per Tribal Citizen household in the Service Area
- Utilities: up to \$500 per Tribal Citizen household paid directly to utility company
 - this includes propane, natural gas, electricity, water, and/or sewer only
- Rental or Mortgage Assistance: up to \$500 per Tribal Citizen household paid directly to landlord, bank or equivalent

How to apply:

Food: will be delivered and/or a gift card will be mailed to you automatically, no application required.

Wood: please complete the application if you live in the Service Area, 1 per household and provide necessary supporting documentation

Utilities: please complete the application, 1 per household and provide necessary supporting documentation

Rental or Mortgage Assistance: please complete the application, 1 per household and provide necessary supporting documentation

How to submit application and supporting documentation:

Email all materials to: office@resighinirancheria.com

To check on the state of payments or other questions related to this opportunity, please communicate by email only via: office@resighinirancheria.com

Please remember, the Tribal Office is closed, and Tribal Councilmembers do not have information on the status of applications or payments. Please refrain from contacting Tribal Councilmembers or other staff directly by phone or other means. Please rely on the email address provided for all communication related to this opportunity. We are doing the best we can to process applications and address Tribal Citizens needs with our limited staff and additional measures in place in response to COVID-19.

We will be providing this offer for assistance through May 31, 2020. Any applications received after that date will not be processed.



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Frequently Asked Questions:

1. If I have 3 Tribal Citizen adults living in a single house, can we get \$1,500 in utilities assistance?
 - No, it is \$500 per household and does not matter how many Tribal Citizens are living in that house.
2. Why are only Tribal Citizen households in the Service Area eligible for wood?
 - Based on requirements of particular funding, that is the area allowable.
3. If I receive wood, am I still eligible for utilities support in the amount up to \$500?
 - Yes.
4. Are these services income dependent and only available to those that are low income?
 - No, you do not have to provide proof of income or be in a certain income bracket to receive services.
5. What if I rent a room in a household where another Tribal Citizen pays the mortgage? Can I be eligible for the \$500 for renting the room and the owner can be eligible for \$500 for the mortgage?
 - No, only \$500 is allowable per household for rent and/or mortgage. It doesn't matter how many Tribal Citizen are living in that residence or what the rent/mortgage arrangements are amongst occupants.
6. What if the house is in someone else's name, but I live there and am responsible to pay the rent?
 - If a Tribal Citizen lives in the household, based on the address we have on file for that person, then that household is eligible for up to \$500 in rental/mortgage assistance.
7. What if the utility bill is in someone else's name, but I live there and am responsible to pay the bill?
 - If a Tribal Citizen lives in the household, based on the address we have on file for that person, then that household is eligible for up to \$500 in utility assistance.
8. Will the Tribe cut me a check for any of these services?
 - No, the Tribe will not be issuing checks directly to Tribal Citizens. Funding requirements only allow the Tribe to pay the utility company, bank, property management company, etc. directly.
9. If I have a pellet stove, can I get pellets instead of wood?
 - No, we are not providing pellets.
10. What about my telephone, cell phone, television, internet, and similar utilities? Will you pay for those?
 - No, we are only covering essential utilities support; residential propane, natural gas, electricity, water, and sewer.
11. How fast will my bill get paid?
 - We will be processing payments on Mondays only; this will include any applications received the previous week. Expect up to two weeks for processing payments.
12. What is the Tribe's Service Area?
 - Humboldt and Del Norte Counties
13. What if I do not live at the address the Tribe has on file?
 - We can only use the addresses on file to determine Tribal Citizen households. If your address is not correct, please request an Update Address Form, fill it out, and turn it in so we can update your address accordingly.
14. Do I have to have a negative balance on my utility bill to qualify?
 - No.
15. What if I want to pay \$250 on my electricity bill and \$250 on my water bill?
 - Write how much you want paid on each bill when you submit the application.
16. What if I have another question?
 - Please send your questions to office@resighinirancheria.com.



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DIRECT SERVICES RELATED TO COVID-19 PANDEMIC APPLICATION

Name of Applicant for the Household: _____

Email Address for Applicant: _____

Phone Number for Applicant: _____

Address of Household (must match the address the Tribe has on file for you):

Request for (check those that apply based on criteria for services):

Wood: _____

Utilities: _____

Rental Assistance: _____

Mortgage Assistance: _____

Supporting Documentation Required:

For wood, please a picture of the woodstove in the house.

For utilities and rental/mortgage assistance, please provide copy of all bills or invoices that includes:

- Account number;
- Name on the account;
- Company name, address, and phone number.
- If want \$500 for utilities to be spread across more than one company, please provide amount to each.

Email this application and all supporting documentation, as required to: office@resighinirancheria.com